

# Summary of Granville Island Council All-Tenants Meeting



Meeting date: November 25, 2019

# All-Tenants Workshop

## Background

- At its regular meeting of Council held November 1, 2019, the Council directed staff to support preparations for a workshop open to all Island tenants for the purpose of hearing directly from tenants on:
  - Topics considered high priority by the community
  - Suggestions for how the Council should communicate with and engage the Island community

# About the session

- Monday, November 25, 2019, 5:00 – 7:00pm
- Council attendees: Dale McClanaghan; Domenic Caminiti; Gracen Chungath; Heather Deal; Johanna Lauyanto; Paul Larocque
- CMHC staff: Lois McGrath, General Manager; Sebastian Lippa, Planning and Development; Bethany Dobson, Planning and Development
- 37 tenant attendees
- Workshop structure:
  - 5 small tables
  - 1 Council member as facilitator per table

# Discussion Topics

Three questions:

- What are your hopes for Granville Island?
- What are your concerns for Granville Island?
- How do you want the Council to communicate with and engage the Island community?

# Analysis: Question #1 – Hopes

Top responses (5 or more written comments, from 3 or more tables):

- **Arts.** A stronger emphasis on arts is needed
- **Relationships.** Build trust with community, focusing on transparency and respect
- **Leadership.** New Council and future GM have opportunity to offer strong leadership
- **Vision.** More attention should be placed on Island's mission, vision, "spirit"

# Analysis: Question #2 – Concerns

- **Relationships.** Need more trust, transparency and respect
- **Management.** Management needs to do more to support mission and vision
- **Communications.** Need improved CMHC-tenant communications and engagement
- **Leases.** A variety of concerns with leases, including short terms and onerous requirements

# Question #2 – Concerns (cont...)

- **Vision.** Island has drifted from its original mission and vision
- **Locals/Tourists.** The balance has shifted too far towards the tourist visitor
- **Empty buildings.** Too many vacancies, including former ECUAD

# Question #3 – Approaches to Communications and Engagement

- **In-person meetings.** Provide opportunities for regular face-to-face meetings
- **Email.** The Council should communicate using and be accessible by email
- **Direct consultation.** On topics warranting direct outreach and consultation
- **Documentation.** Council decisions should be publically available



Thank you

Canada



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